

Company Profile

Medicross Limited



Table Of Contents

03

Our Story

04

Our Services

07

Our Medicross Team
Our List of Medical Centres

08

Our Business Partners

Our Story

Medicross Limited is a comprehensive outpatient service provider network of 11 Medical Centres throughout the country. We offer clinical consultations, lab tests, dental services, eye clinics, ultrasounds, X-Ray and CT Scans. We have pharmacies on site and specialist clinics. We are partner with the county governments' ministries of health to provide VCT, MCH and immunizations.

How We Provide Our Services

1. Efficiency

Our staff are competent and caring professionals who are dedicated to ensuring that *matibabu ni sasa*". We believe that getting medical care should not delay the rest of your day. We use an electronic medical records system which communicates within and between all of the Medical Centres. Our facilities are designed to make patients feel at home as they are treated.

2. Accessibility

We have 11 branches in operation across the country and there are more branches set to open soon. We are keen to set up in locations that are convenient for you.

3. Affordability

Our consultation fees are very pocket friendly , fair and competitive. We accept cash, corporate or insurance payments. Refer to "Our Business Partners" page for the list of corporates or insurances we are affiliated with. We have a range of brand name and generic drugs to suit your preference.

4. Giving Back to Society

At Medicross, we routinely host free medical camps to provide range of services including:

- BP, Blood Sugar and BMI check ups
- Cancer Screenings
- Dental and Eye Screenings
- Immunizations
- Nutritional Counselling

These events help to raise awareness of public health issues and the need for preventative healthcare.

Corporate Philosophies:

Mission- To establish an innovative and patient -centered brand of clinics providing excellent and efficient health care solutions, through integrated treatment centers, each encompassing clinical consultations, specialist services, laboratory tests & pharmaceuticals.

Vision- To enable all communities to access comprehensive, and convenient, high caliber and cost effective, health care services.

Our Services

Doctor's Consultation

At Medicross, we offer a wide range of services from routine health examinations to managing chronic conditions. We promote good health through preventative medicine, health screenings and health education. If you should need a specialist, we coordinate your care with our well trained experts.

We also partner with the county governments' ministries of health to provide VCT, MCH and Immunization services.

Our specialty consultations include:



- Chronic Disease Management
- Minor Surgery
- Dental Care
- ENT Specialists
- Physicians Clinics
- Nutritionist & Dietician
- Obstetrics & Gynaecology
- Eye care
- Paedetrician
- Physiotherapy
- Telemedicine

Diagnostic Laboratory

We have a network of 11 laboratories within different regions in Kenya to provide diagnostic services. Each lab is staffed with licensed medical technologists and phlebotomists who provide quick and accurate test results.

We use state-of-the-art equipment and perform daily control testing to ensure accuracy. We observe international standards of quality, safety checks and protocols which ensure quality management and quality control assurance.

Some of the services we provide include:

- Biochemistry
- Hematology
- Immunoassays
- Microbiology

Radiology

The medics at Medicross need to make the best diagnosis and recommend your best course of treatment, so he or she needs to count on having the latest diagnostic tools available especially sophisticated imaging that reveals potential problems.

Medicross radiographers and radiologists provide advanced diagnostic imaging services which help your physician to make the best medical diagnosis.

Our Radiology services include;

- CT Scan
- Digital X-Ray
- ECG
- Echo
- Ultrasound

Optical

With a focus on providing eye care treatment with the latest medical equipment and facilities, we are the best choice when it comes to eye care. We offer the latest optometry services including a wide variety of spectacle designs and ocular conditions treatment options (non-surgical)





Our Optical Services

- Computerized eye checkup
- Color Vision (Color Blindness Test)
- Designer frames
- Imported frames and lenses
- Photochromic Lenses
- Retinoscopy

Dental Care

We take pride in providing the best and affordable dental care to children and adults. Our team of experienced dentists and orthodontists work diligently to ensure that we bring healthy smiles to your face. After all, a healthy smile needs good dental care.

Remote Services

In order to save on cost and hustle of moving to a healthcare provider Medicross introduced remote delivery of laboratory services. Patients who are unable to come to our Medical Centres can make an appointment and we shall provide the requested lab service at home.

Remote service consists of the following comprehensive, affordable and quality packages:

- Executive Care@Home
- Nursing Care@Home
- Telemedicine Services
- Lab@home

Pharmacy

We have a network of pharmacies in all our 11 Medical Centres spread across Kenya, supported by highly trained pharmacists and clinicians who ensure the delivery of pharmaceutical care for all our patients.

Medicross adheres to the regulations set by the Government of Kenya and all our pharmaceutical products are duly licensed and approved for usage in Kenya.

Our Dental Services

- Cosmetic Dentistry
- Dental X-ray
- Dental Fillings
- Dental Implants
- Fixed Braces
- Paediatric Braces
- Paediatric Dentistry
- Root Canal Treatment
- Removable Braces
- Smile Correction
- Tooth Cleaning

Telemedicine

In order to save on cost and hustle of moving to a healthcare provider Medicross reintroduced Telemedicine whereby we remotely deliver healthcare services via telephone call or video call. **Remote Patient Monitoring** - Allows remote caregivers to monitor patients that reside at home by using mobile medical devices to collect data (e.g. blood sugar or blood pressure) and deliver medication at their door step. This has been achievable through introduction of the **Chronic Disease Management** system whereby we monitor patients with non-communicable diseases.

Our Medicross Team

We pride ourselves in a dynamic vibrant staff. Our team of trained healthcare professionals and seasoned industry experts are spread in our clinics across the country and at our HQ in Laiboni Centre, Lenana Road, Nairobi; all dedicated to *Matibabu Ni Sasa*.

List of Our Medical Centres



1	Juja Mall MC	Kiambu	Ground floor of Juja City Mall, Kalimoni, Thika-Nairobi Highway	0722 745 722	Monday - Saturday: 9am - 6pm
2	Kawangware MC	Nairobi	Dagoretti South CDF, Naivasha Road, Opposite Shell Petrol Station, Nairobi City	0722 745 813	Monday - Saturday: 9am - 6pm
3	Kilifi MC	Kilifi	Next to Gakala Driving School, Kilifi Malindi Highway	0748 589 516	Monday - Saturday: 9am - 6pm
4	Malindi MC	Kilifi	Ground Floor FN Plaza, Causarina Road CBD	0799 517 047	Monday - Sunday: 8am - 8pm
5	Mega City MC	Kisumu	Mega City Mall, Kisumu	0797 106 678	Monday - Saturday: 9am - 6pm
6	Meru MC	Meru	MIK Building, along Kirukuri Street	0780 622 557/ 0790 546 587	Monday - Friday: 8am - 8pm Saturday & Sunday: 9am - 6pm
7	Mumias MC	Kakamega	Old Barclays, Opposite KCB	0799 427 874	Monday - Saturday: 9am - 6pm
8	Nakuru MC	Nakuru	George Morara Road, next to CMC Motors from Kenol Petrol Station, Nakuru (Near Westside Mall)	0717 118 737	Monday - Saturday: 9am - 6pm
9	Narok MC	Narok	Ground Floor Oiltalet Mall, CBD, Narok	0790 546 557	Monday - Saturday: 9am - 6pm
10	Thika MC	Kiambu	Thika Ananas Mall	0797 106 685	Monday - Saturday: 9am - 6pm
11	Westlands MC	Nairobi	Waumini House, Ground Floor, next to The Mall, Westlands	0780 100 013	Monday - Saturday: 7:30am - 7:30pm

Ed. June 2022

Our Partners

Cash Payment via Mpesa



NHIF



G4S Security Services



Trident Insurance



APA Insurance



GA Insurance



Pioneer Insurance



Britam General Insurance
Britam Micro Insurance



UAP Insurance



Equity Bank



CIC Insurance



Kenindia Assurance



Davis & Shirtliff



First Assurance



Pacis Insurance



Foodplus-Chandarana



Heritage Insurance



Liaison Insurance Brokers



Sedgwick Insurance Brokers



Kenbright Insurance



Macly Insurance Brokers



Carepay



Kenyan Alliance



Madison Insurance



Sanlam Investments



Laser Insurance Brokers



MTN Insurance



Medical Administrators Limited



Leadway Assurance



Pacific Insurance Brokers



Healthier Kenya



National Police Service

Contact Us

Medicross Limited

P.O. Box 4458-00506, Nairobi- Kenya

✉ info@medicrosskenya.com

🌐 : www.medicrosskenya.com

☎ 0730730000